

## WHY USE THE FVC?

- To make visits pleasant and stress free for the children.
- To maintain the concept of "Ohana" means no one gets left behind. (Lilo and Stitch)
- To allow the children to grow and form their own opinions of their parents.
- To throw out the feeling of "divided loyalties" and provide a neutral ground for the children to understand relationships.
- To give the children a voice, and validation "I am important", "I am me", "I love my mom **and** dad."
- To eliminate the presence of emotional, physical or verbal conflicts from the ohana and extended ohana.
- To have peace in the family that brings comfort in the child's heart.
- To get rid of emotions and anxieties of worry, violence, cut downs, put downs, and safety.
- To create a record of positive, nurturing, family-oriented visits and contacts between children and their parents.

## STAFFING

The Family Visitation Center is staffed by a Program Director, Program Supervisor, Visitation Monitors and Safety and Security Officers. They are well trained and will ensure safe visits. Visits occur in least restrictive home-like environments. Visitation areas are equipped with children's books, toys and games. Children and visiting parents may bring toys and healthy meal/snacks to their visit.

## FVC HOURS OF OPERATION

### VISITATION / EXCHANGES

**Wed. & Friday 5:00pm-8:00pm**  
**Saturdays 8:30am-4:00 pm**  
**Sundays 9:00am- 4:00 pm**  
**Holidays TBD**

Supervised visits and intermittent visits usually occur one hour per week; however, each case is unique and scheduling is based on Court Orders and the availability of the parent with the focus of the child being satisfied with a nurturing visit with their parent.



## Island of Hawai'i YMCA Family Visitation Center

**We Build Strong Kids,  
Strong Families,  
and Strong Communities**

**The Family Visitation Center is  
managed and operated by:**

***The Island of Hawai'i YMCA***

MISTAKES  
are proof  
that you  
are  
TRYING

YMCA: 808-935-3721  
FVC Direct: 808-464-4020  
Island of Hawai'i YMCA  
300 W. Lanikaula Street  
Hilo, Hi 96720  
<https://islandofhawaiiymca.org/>

## WHAT IS THE FAMILY VISITATION CENTER?

- FVC is a place where children are the priority for the visit.
- It is a safe place away from the domestic issues caused by adults severing their relationships from each other.
- It is a place where children can express their desire to visit with all parents involved.
- It is a place that is guaranteed to be free of domestic violence.

## THE FAMILY VISITATION CENTER CAN HELP WHEN:

- Children need to go from one parent to another without their parents meeting.
- Children visit with a parent who is required to have supervised contact.
- Children's visits are court-ordered but their parents are not able to make the arrangements for visits.
- A parent is concerned about the safety of the children during visits with the visiting parent.
- Assistance is needed for children to visit with other adults and/or children.

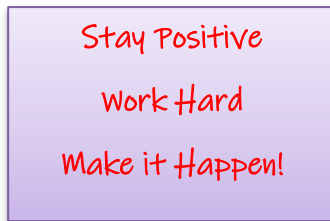
## SERVICES OFFERED

### SUPERVISED VISITATION

Family Visitation Center staff supervises visits between children and parents in a stable and supportive environment. Different levels of supervision are available, including full direct, intermittent, and beginning and ending supervision.

### SUPERVISED EXCHANGES

Children go from one parent to the other without the parent's meeting. The exchange of the children is supervised and occurs at the center. These exchanges allow children to visit a full day or overnight visits with the visiting parent.



### SUPERVISED VIDEO/PHONE VISITS

Family Visitation Center staff monitors telephone calls and video visits activity between children and parents. The FVC associate is present with the children during their telephone call or video visit.

## UTILIZING THE FVC

Please have a copy of your Court Order, current and past TRO'S available during the time of scheduled intake. Use the QR Code to schedule your intake:



### FVC Intake Scheduler QR CODE

The intake fee is \$20 per person.

Both parties are required to complete the intake process before the visits occur. The FVC will arrange the schedule for visits with the input of those parties involved. Arrangements may be made between adults who are not the biological parents, but actively involved with the children. All communication between all parties is conducted through the FVC. Self-Referrals are welcomed and admired requiring both parties to agree to complete their intake individually.

***The custodial and visiting parent are responsible for their visitation fees unless stated otherwise in a court order or agreement by both parents.***

### FEES

Intake	\$20.00
Supervised Visits	\$20.00 1st hour
(Each Additional Hour	\$20.00)
Day Exchanges	\$20.00
Overnight Exchanges	\$30.00